## Cheryl A. Ford 128 Hope Street East Tavistock, Ontario, NoB 2Ro

February 8, 2017

Reference: Jim Butler & Green Window & Door Inc.

I just wanted to take a moment to write a testimonial for Jim Butler and Green Window. Our experience with Jim has been great. Let me share a few points:

- Firstly, the windows are phenomenal beautiful and efficient perfect in every way we love them!!!
- Jim has been super to deal with patient and understanding, as well as knowledgeable and efficient.
- Jim always went out of his way to make things work for us whether it was flexible appointment times or just taking the time to talk us through the process when we weren't sure what to do.
- Jim made a point to thoroughly explain and discuss the windows with us and to help us choose what was right for us and our home.
- Jim provided us with all the consumer and product information we needed to get our home line of credit set up and to assist us with the negotiations.
- He came up with special solutions and ideas for dealing with our old Victorian stained glass windows and odd sized regular windows.
- We never felt pressured just that we were important to him and he wanted us to be completely satisfied.
- Jim even made a point of visiting during a period of illness just to see
  if he could help in any way who does that now-a-days?
- Jim also took the time to drop in and see how we were doing once the windows were installed - and - to correct any issues we might have had.
- I would not hesitate to recommend Jim to anyone looking to get their windows replaced.
- Jim will do everything in his power to make sure you get what you really want and what you really need.

Cheryl Ford

Cheryl A. Ford